Cisco Learning Network Space

Student Portal v1.6.0

Activation Info for Cisco Student Kit

- The course materials will be delivered to you through the Cisco Learning Network Space (CLNSpace) platform:

  https://learningspace.cisco.com

- You will receive an email with Subject:

  Activation Info for Cisco Student Kit with the part number of the kit.

- The email will give you the URL to log in to the Cisco Learning Network Space along with the Access Code you will need to redeem your course material. (See yellow highlights in sample email on next slide.)

- The email will also provide instructions on redeeming your Access Code and accessing your digital course material.

- The following slides will go through the process in detail.

Activation Info for Student Kit

From: Cisco Learning Network Space [mailto:donotreply@eaascisco.com]
Sent: Wednesday, June 05, 2013 2:53 PM
To: jthestudent@serviceprovider.com
Subject: Activation Info for Cisco Student Kit TRNSK-801-D

Hello J. TheStudent,

This email confirms your registration along with vital information regarding your scheduled course, **Interconnecting Cisco Network Device, Part 1.**

In order to access your course materials, please perform the following steps:

1. Register for a Cisco.com ID if you don't already have one.

Important: Prior to registering, please review the pre conditions for a Cisco.com ID on the Cisco Learning Network Space - User Information page.

2. Log in to Cisco Learning Network Space using your Cisco.com ID.

3. Click 'My Content' tab in the top right area.

4. Copy your Access Code: **J39Ir2DVRJ163kXP1VKs**
   Please note: This code is specific to you and cannot be shared.

5. Paste your Access Code into the box on the right pane under 'Redeem your access code here' then click Submit.

6. The redeemed content is populated in the main pane under 'My Content.'

7. Click the desired title in the 'My Content' list to launch the eReader.

For complete information on how to use the system, please visit the Cisco Learning Network Space - User Information page. We recommend that you log in before class and learn more about the Cisco Learning Network Space as well as review the Frequently Asked Questions.

If you have any additional questions, comments, or suggestions, please contact us at: **yourlearningprovider@learningprovider.com**

Sincerely,
Your Learning Provider

Cisco Learning Network Space

Student Portal

System Requirements
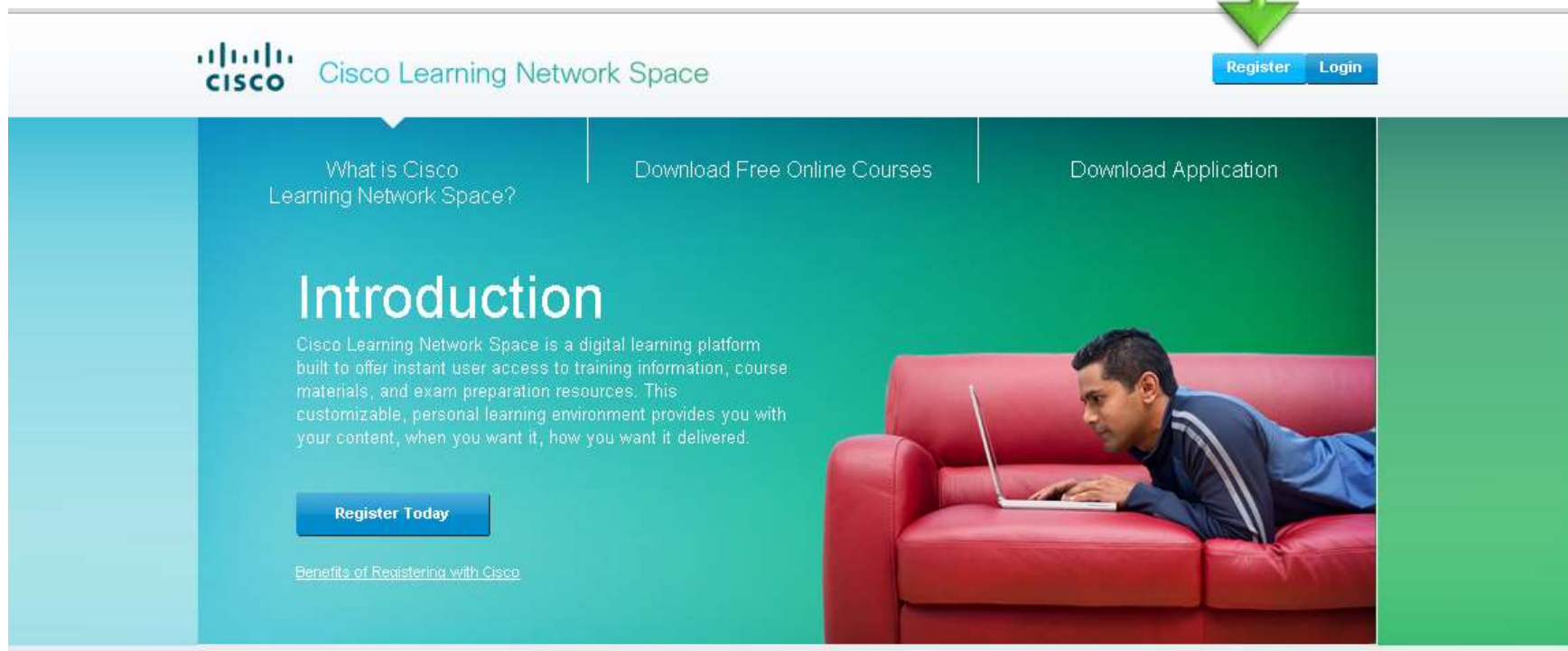
Cisco Learning Network Space – System Requirements

For minimum system requirements, please see:

[Cisco Learning Network Space - System Requirements](https://learningnetwork.cisco.com/docs/DOC-30353)

(https://learningnetwork.cisco.com/docs/DOC-30353)

Registration and Login

- Before you can redeem the access code emailed to you, you must first register with Cisco.com to establish a username and password (aka CCOID).

- We will not discuss the registration process here.

Redeem the dBook

- After you log in to the Cisco Learning Network Space, click the **My Content** tab to navigate to your My Content page.

Redeem the dBook

- To redeem your access code, copy it from the email you received and paste it into the **Redeem your access code here:** field.

- Click **Submit**.

Open the dBook

- The My Content section will now display the individual components (modules/books) of the redeemed student kit. In the example, both the Student Guide and the Lab Guide are available to open.

To open the dBook, click the content title in the My Content section.

Support

- If you did not receive the "Activation Info for Cisco Student Kit" email:

    - Please check your Spam / Junk folder.

    - If it is not there, please contact your Learning Provider.

    - If your Learning Provider confirms sending you the email, please contact our Support Team (see next slide).

- A FAQ and additional information can be found here:

    https://learningnetwork.cisco.com/docs/DOC-21189

Support

- For questions and support issues, please visit our Help Desk at: https://learningspace.cisco.com/help

- For quicker support, please include a detailed description and screenshots.

Thank you.

CISCO