Cisco Learning Network Space

Content Versioning Feature

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1   About this Document

This document describes the new Content Versioning feature for Cisco Learning Network Space (CLNSpace).

Content Versioning allows distributing updated e-books (e.g. Student Guide, Lab Guide) to students who have already redeemed the course and who are entitled to receive updates.

2   Book Version now has a three-number format

With Content Versioning, book versions will have a three-number format (e.g. Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.0.0). Prior to Content Versioning, book versions had a two-number format.

For all books, you will see the three-number version numbers in your library (My Content) view:
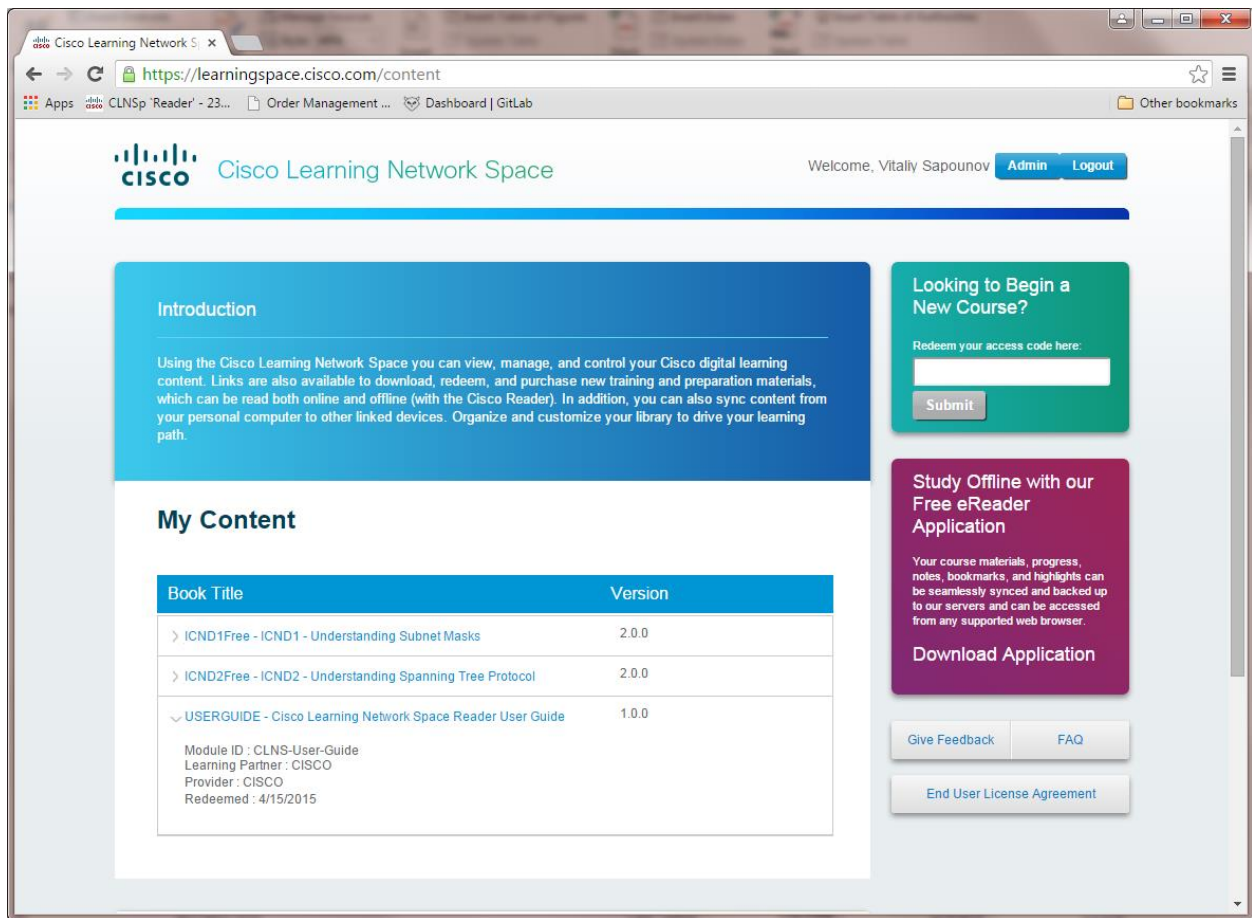

Figure 1. Book version in library view.

For a new book that was produced recently, you will also see the three-number version number on the cover page:
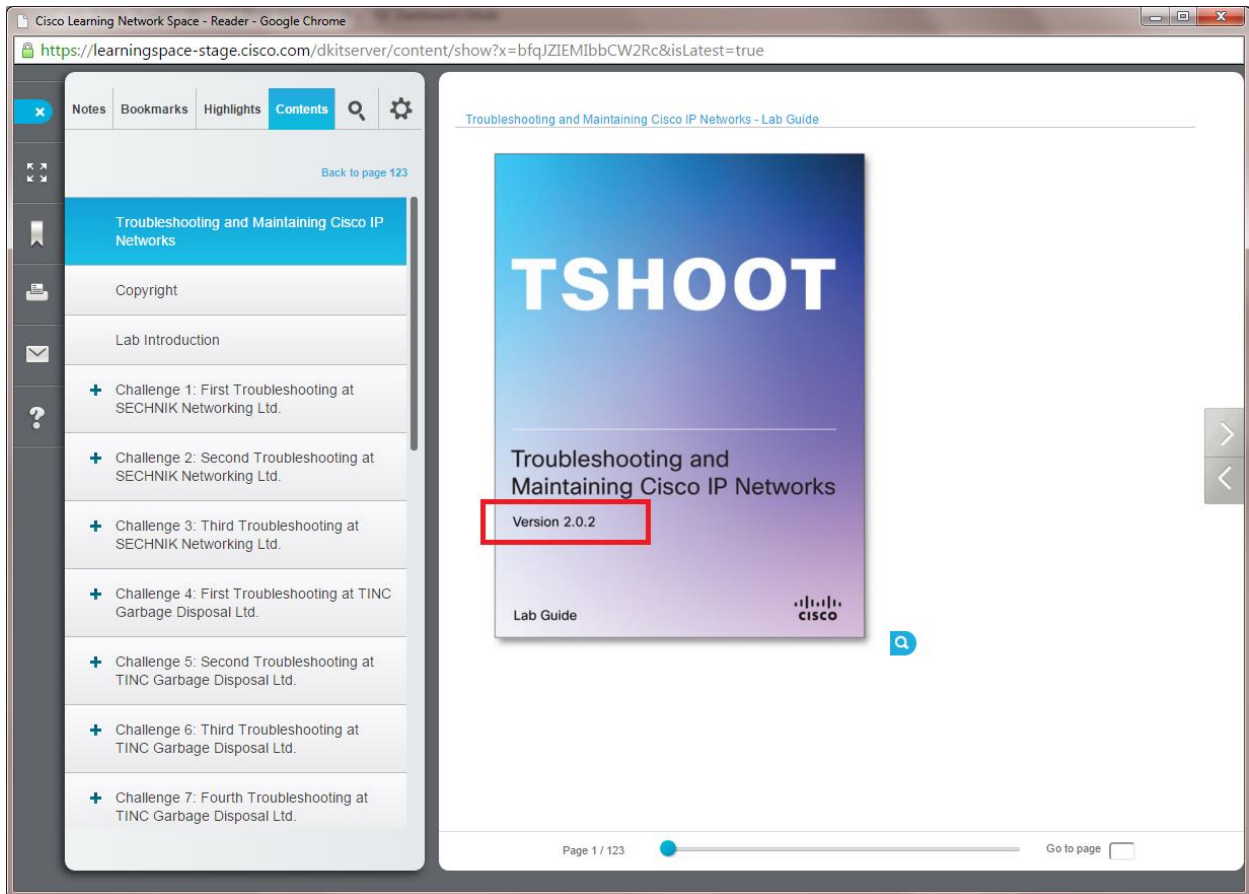

Figure 2. Book version in book cover page.

NOTE: Older books will still display a two-number version number on the cover page.

In the new book version format, the first number is the *major version*, the second number is the *minor version*, and the third number is the *incremental version*.

Adding a third number to the book version (see Section **Error! Reference source not found.**) will allow Cisco to publish *incremental updates* to a book (e.g. Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.0.1) under the same course (e.g. TSHOOT 2.0). Selected Incremental updates will be offered for free to users who redeemed, e.g., TSHOOT 2.0 (see more details about types of book updates in Section 4).

3 Updating books

When Cisco publishes an updated book version, the students who are entitled to the update will see the green **Update Available** button next to the book in the online **My Content** view:
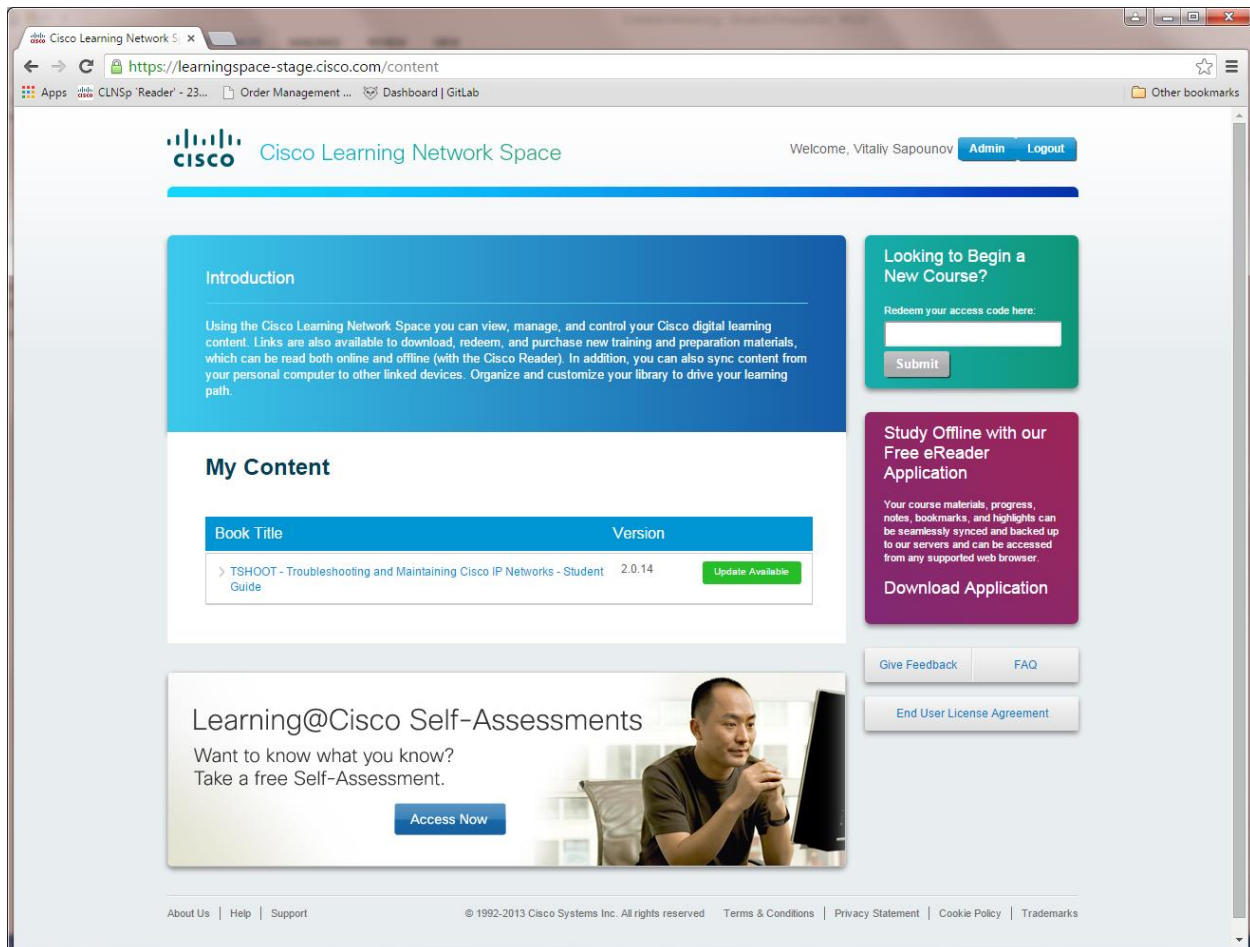

Figure 1. Update Available button.

NOTE: The student will also be notified via email that a new book version is available.

Once the user clicks the **Update Available** button, a message will pop up listing the new book version, as well as informing the user that highlights, notes and bookmarks will be migrated to the new book version:
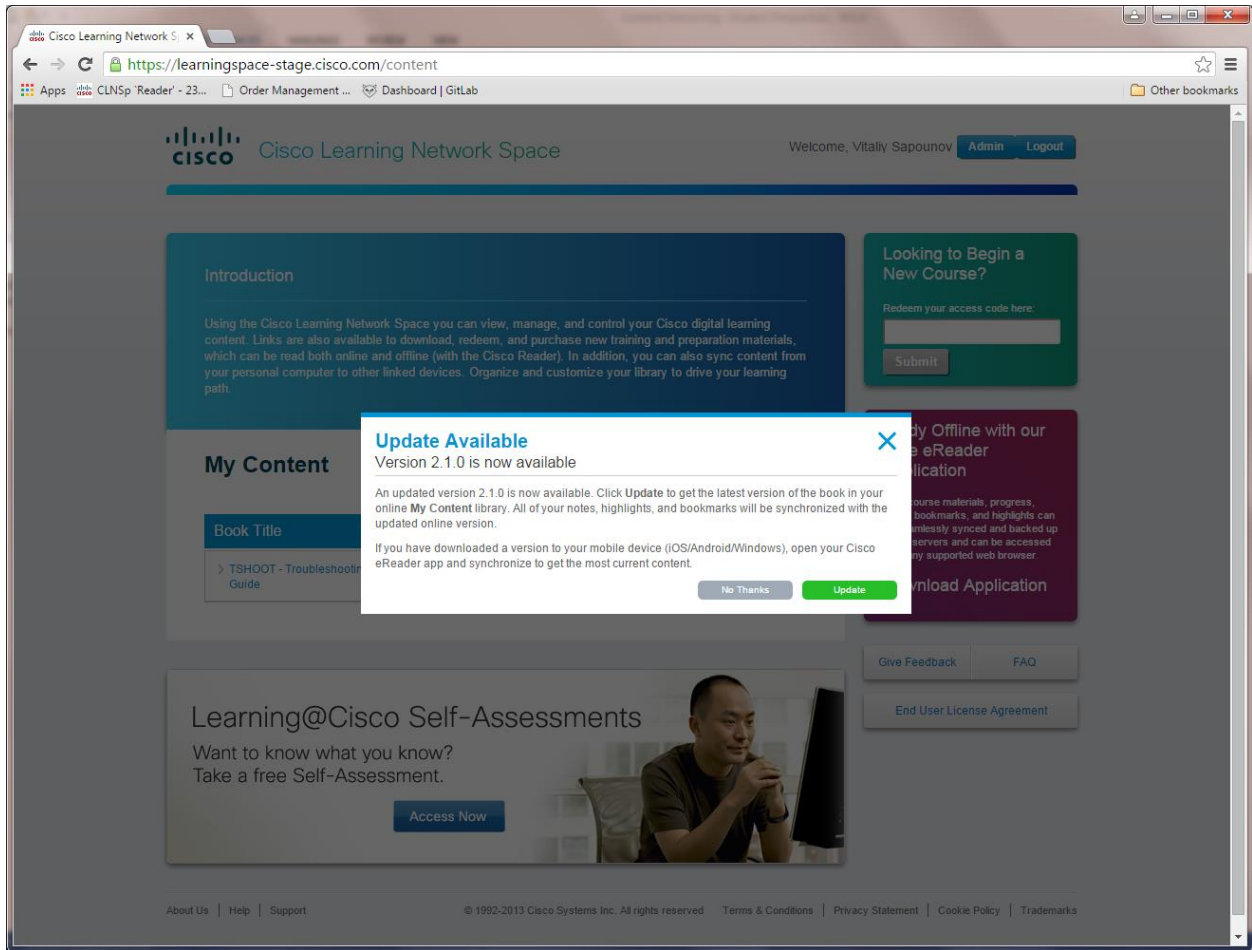

Figure 2. Update Available message.

NOTE: Updating books is only possible online via the Cisco Learning Network Space website, and is not possible from the Cisco eReader for iPad/Android/Windows applications. However, the Cisco eReader for iPad/Android/Windows applications will reflect (after synchronization) the latest updated books, as well as allowing the opening of previous book versions, if needed.

Once the user clicks the **Update** button in the popup, the system will display a spinning cursor indicating that the book is being updated:
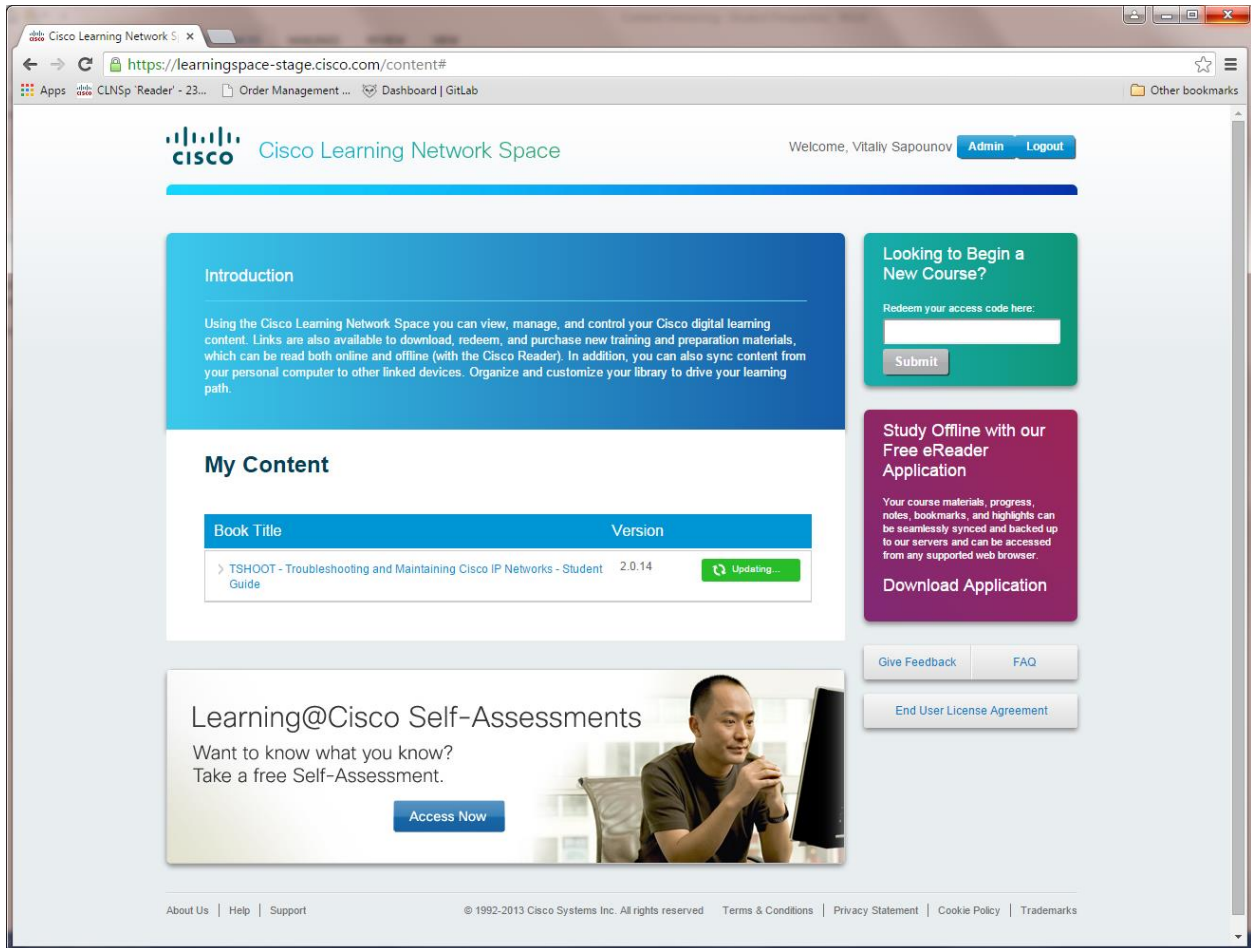

Figure 3. Updating indicator.

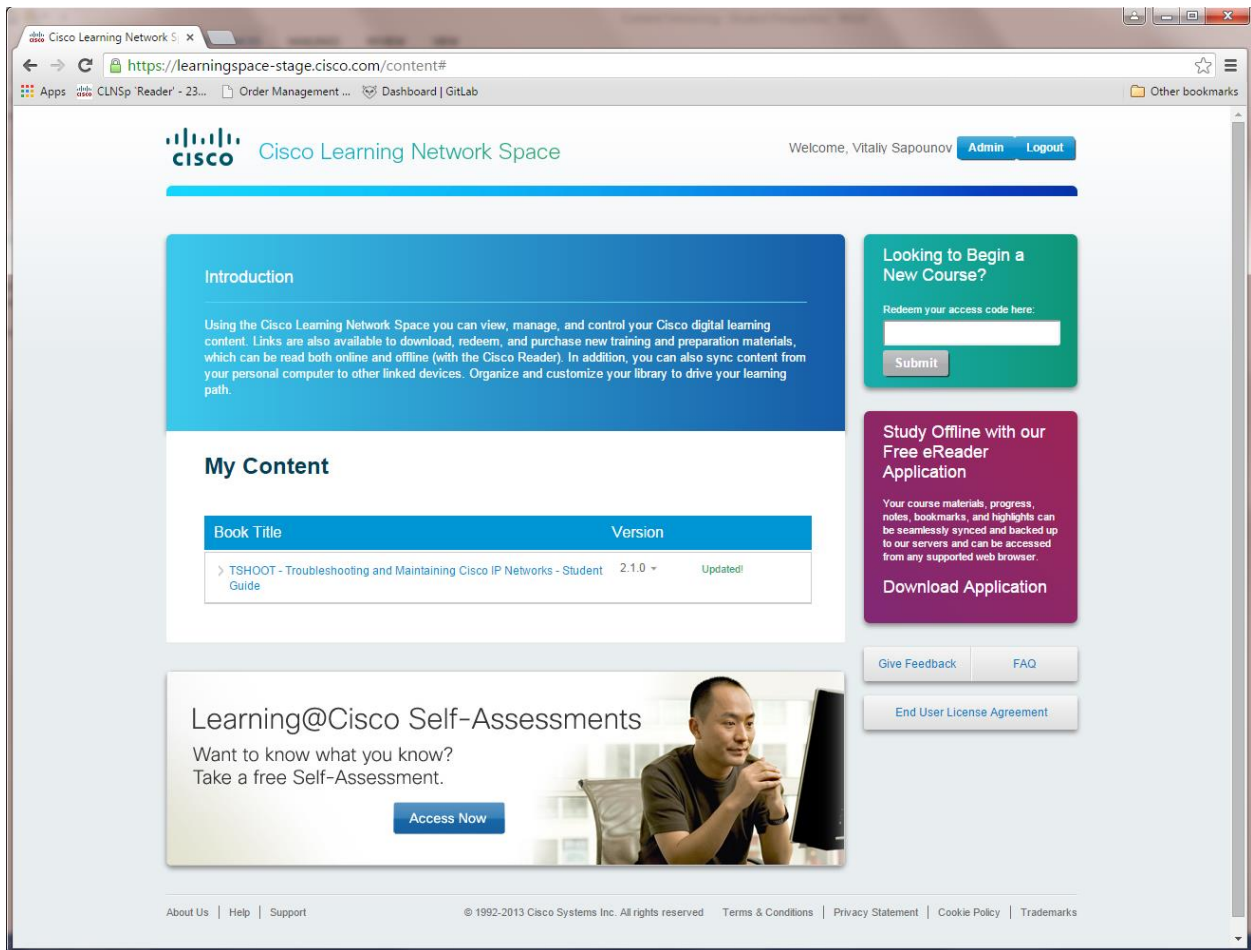In a few seconds, the book will be "Updated!", as shown below:

Figure 4. Updated book version.

The user can open the new book version by clicking the book's title and can then see all the highlights, notes and bookmarks transferred to the new version.

At any time, the user can open a previous book version by clicking the small down arrow just to the right of the Version number of the latest book version in the **My Content** pane:
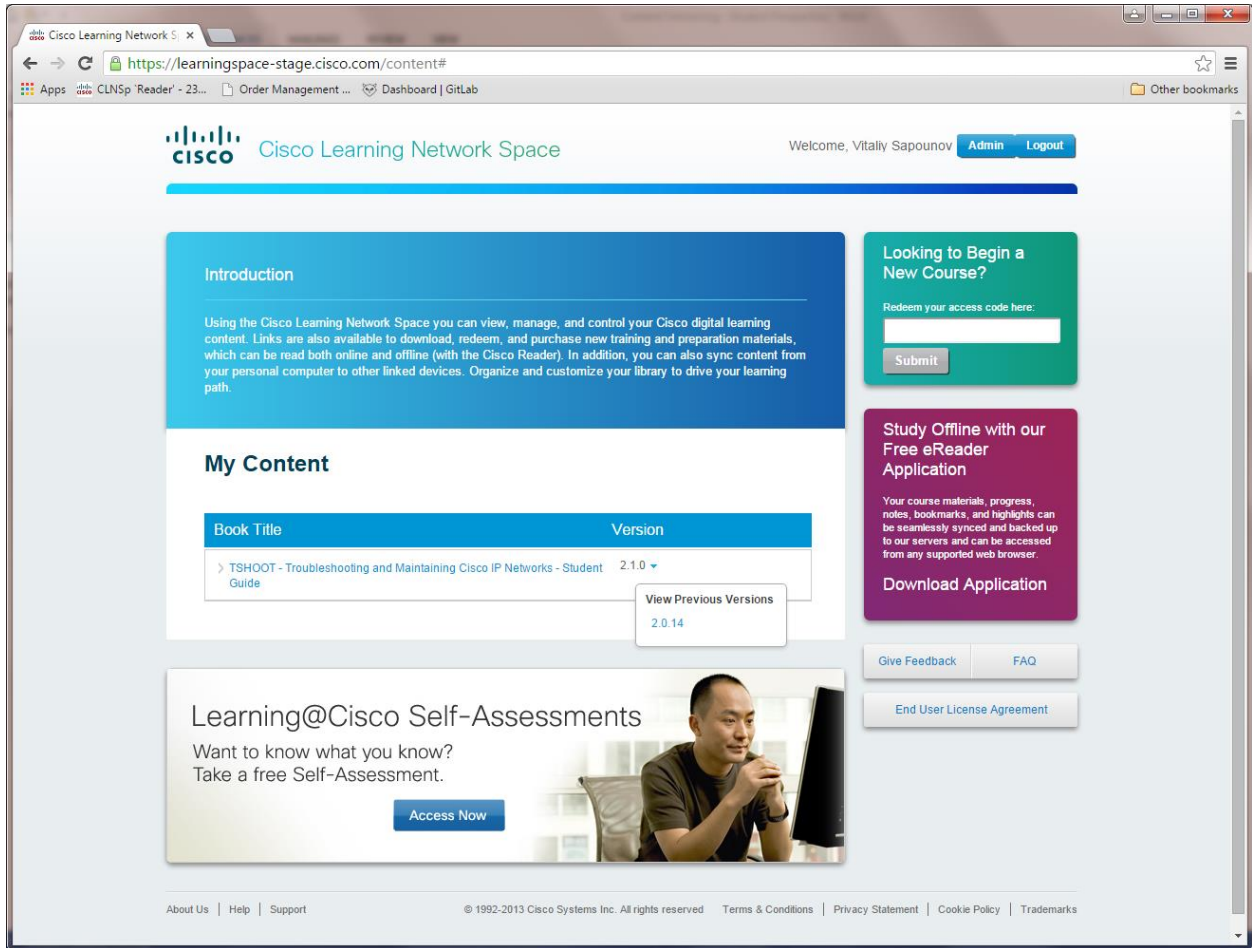

Figure 5. Viewing previous book versions.

Clicking a previous version number in the **View Previous Versions** list will launch the older book version in the reader, and a special banner across the top of the reader will warn the user that he/she is not viewing the latest book version, and that any notes, highlights and bookmarks that are added to this (older) version will not be migrated to or synchronized with any later book versions:
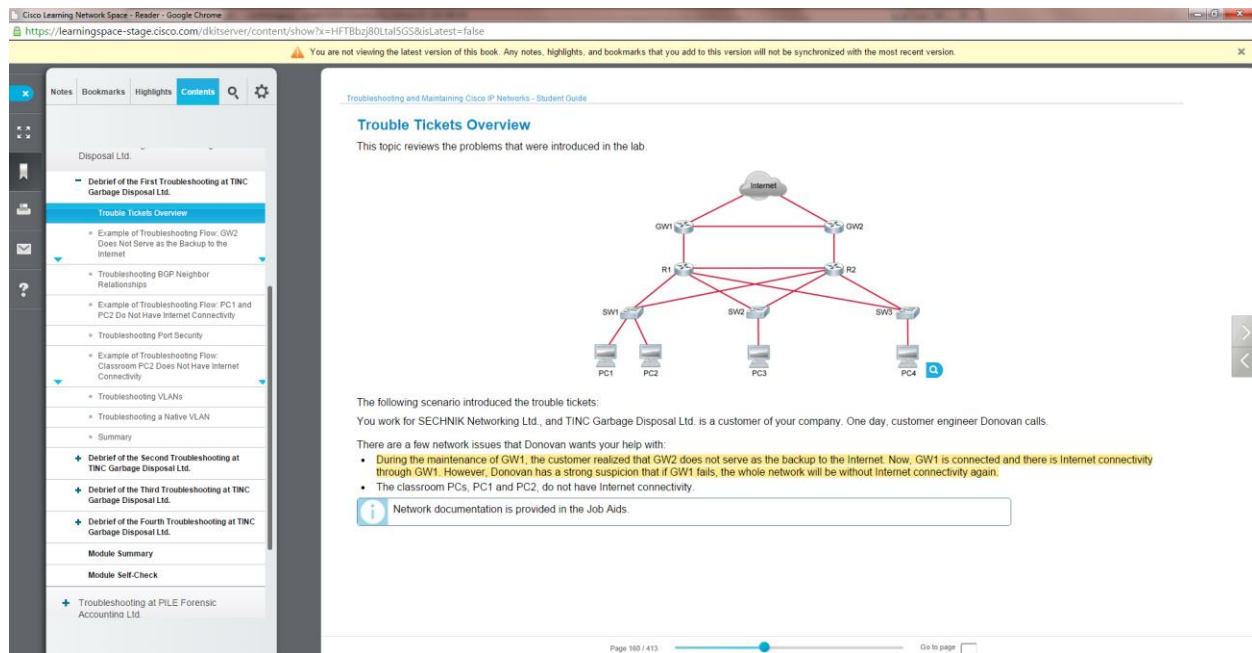
Figure 6. Reading a previous book version.

4   Types of book updates

Cisco may decide to publish one of the following types of book updates:

- **Incremental Updates**. For example, Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.0.1 can be published in the TSHOOT 2.0 course as an update to Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.0.0. Typically, an incremental version update contains errata and typo fixes, and selected incremental updates will be offered for free to all users who redeemed the corresponding course: TSHOOT 2.0.

- **Minor Updates.** For example, Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.1.0 can be offered to entitled users who redeemed TSHOOT 2.0. Note that this effectively offers a new *minor course* TSHOOT 2.1 as an update for entitled users of TSHOOT 2.0. Typically, a minor version update for a course contains some new and revised materials, so it may or may not be offered as a free update, at the discretion of Cisco. At this time, selected minor updates will be offered for free to entitled users; however Cisco reserves the right to change this policy at any time without warning.

- **Major Updates.** For example, Troubleshooting and Maintaining Cisco IP Networks - Student Guide 3.0.0 would be a major update to Troubleshooting and Maintaining Cisco IP Networks - Student Guide 2.0.0. Offering such an update would effectively be offering a new *major course* TSHOOT 3.0 as an update for entitled users of TSHOOT 2.0. Typically, a major version update for a course contains significantly reworked and new material, so for now, Cisco does not offer major updates for free.